



CONGRESSMAN SHRI THANEDAR

CONSTITUENT SERVICE REPORT

CONGRESSMAN

SHRI  **THANEDAR**

THE 13TH DISTRICT OF MICHIGAN

INTRODUCTION

Hello, friends and constituents of Michigan's 13th Congressional District. I am proud every day to represent you.

The 13th District was newly created for the 2022 election. Many constituents were moved into it from other districts, and I am now their representative. To prevent confusion by this shift, I have made communications about our services a top priority, and we have had great success!

As your representative, I am committed to serving you in every way possible. In this document, I share the various ways in which my office is dedicated to addressing your needs and concerns, as well as how we are trying to maintain open lines of communication.

From assisting with issues such as Social Security, Medicare, and Medicaid to providing support on passport matters, veterans' benefits, and housing inquiries, my team and I are here to ensure that you receive the assistance and guidance you deserve.

We are all about helping you out with whatever you need. We've got your back.

When it comes to staying in touch, we've got that covered too. We're not just sitting behind desks. We're hitting the ground running, reaching out through texts, emails, and phone calls to keep you in the loop. Plus, we're hosting town halls, meetings, and even telephone town halls for those who can't make it in person.

The best part is that all this communication is making a real difference. Thanks to our communications strategy, we've helped quadruple the number of constituents we are able to help - more than 1,300 constituents have received help and we've closed 88% of cases positively - and we receive more cases related to federal issues where we can directly assist. It's proof that when we work together, amazing things can happen.

So, if you ever need a hand, don't hesitate to reach out. My team and I are here for you, every step of the way.



Shihamedh

4 PILLARS OF SERVICE



CONSTITUENT SERVICES
SOLVING PROBLEMS



SHOWING UP IN THE DISTRICT AND ON THE HILL



BRINGING TO THE DISTRICT MONEY FOR COMMUNITY PROJECTS



SPONSORING AND CO SPONSORING LEGISLATION THAT IMPROVES LIVES



CONSTITUENT SERVICES BREAKDOWN

CASEWORK RECEIVED

Total Cases
Received: **1320**

Cases Solved: **980**
% Solved: **88%**

We've received more than **10,000** calls in the Detroit office since Congressman Thanedar took office.



I had a question about Medicare so I contacted Congressman Thanedar's office. They addressed the issue immediately, thank you Congressman Thanedar for your great constituent services!"

KATHY L.
DETROIT

CONSTITUENT CASEWORK ISSUES SOLVED

247
PASSPORTS

100
TAX HELP

64
SOCIAL SECURITY

8
POSTAL ISSUES

193
LOCAL GOVERNMENT
QUESTIONS

46
AFFORDABLE HOUSING

58
VETERANS SERVICES

58
CONSUMER PROTECTION

23
MEDICARE/MEDICAID

46
IMMIGRATION ISSUES

AND MORE....

"Medicare. Medicaid. Social Security. Passports. Veterans Issues. My team handles it all."



GROUNDBREAKING CONSTITUENT OUTREACH

Federal resources such as the Pact Act, and notices regarding community events hosted by the Congressman including a community apprenticeship workshop and in-person appearances/town halls.

422,000+

texts were sent updating constituents on the status of the federal government and possible shutdowns and how that might impact them.

250,000+

constituent interactions during our **telephone town halls**.

10

telephone town halls where our office called over **600,000** households.

"I introduce and cosponsor bills that will make life better for the people of the 13th district."



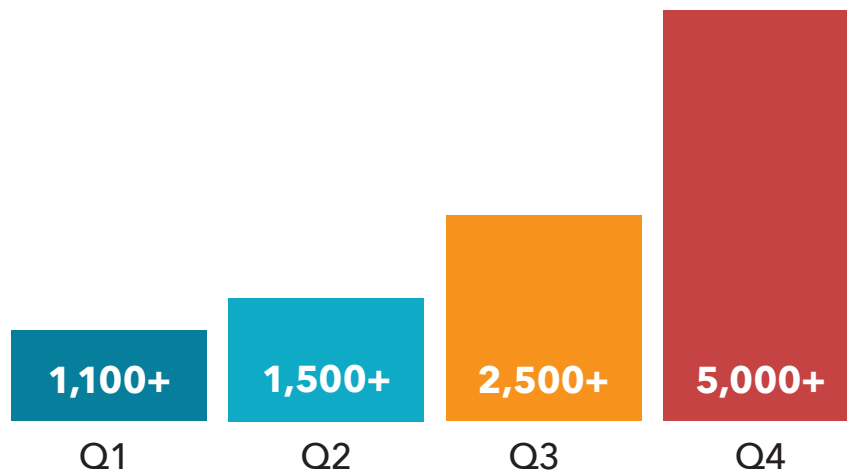
MAILERS

Sent **6** mailers to over **130,000** households with topics ranging from:

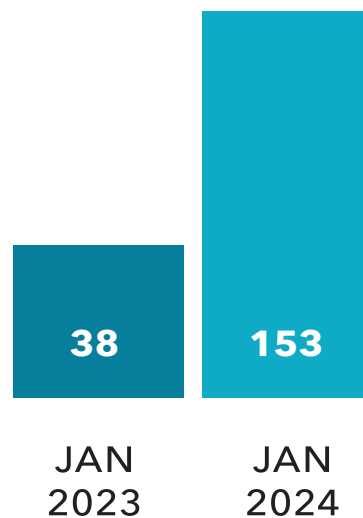
- constituent services
- low-income resources
- labor issues
- information about our office and how to reach out
- general legislative updates
- community project funding information highlighting over \$13 million brought back to the district

FREQUENT TWO-WAY COMMUNICATION WITH CONSTITUENTS

CONSTITUENT CALLS RECEIVED BY QUARTER 2023



QUADRUPLED CONSTITUENT CASES RECEIVED





IN THEIR OWN WORDS

“ Thank you very much to the office of Congressman Shri Thanedar for your assistance with securing my Supplemental Security Income (SSI). Your office team members were very nice and very professional. Thanks again.”

-RANDALL E. DETROIT

“ Great news! I recieved my refund this morning! Finally! Thank you again for all your help and understanding. You were the only one who took the time to update me and keep me hopeful. I will be forever grateful for you. Thank you again and I wish you all the best!”

- DANA H. LINCOLN PARK

“ Can't thank you enough for all your help. With your assistance, I was able to secure housing through HUD and apply for social security when bureaucratic red tape was making things difficult in my time of need.”

-RONALD DETROIT

“ Because of the help your office provided me, I was able to get my passport renewed on time when the State Department was reporting month-long delays. As a result, I was able to attend my business meeting in Europe, win a large contract and bring jobs back to Michigan. Thank you, Congressman Thanedar.”

- JAMES B. GROSSE POINTE

“ My mother, a 93-year old senior citizen, was on the hook for a \$3,000 ambulance bill because the provider never filed a claim with Medicare, leaving us at the hands of a debt collector. Congressman Thanedar's office worked with Medicare to provide proof that no claim had been submitted and that we weren't at fault. We are grateful for their support.”

-JAMES C WYANDOTTE

“ The services that I received from your office were excellent. I received a response from Social Security within two days and received my Social Security letter and Medicare number several days later. Thank you for all of your help.”

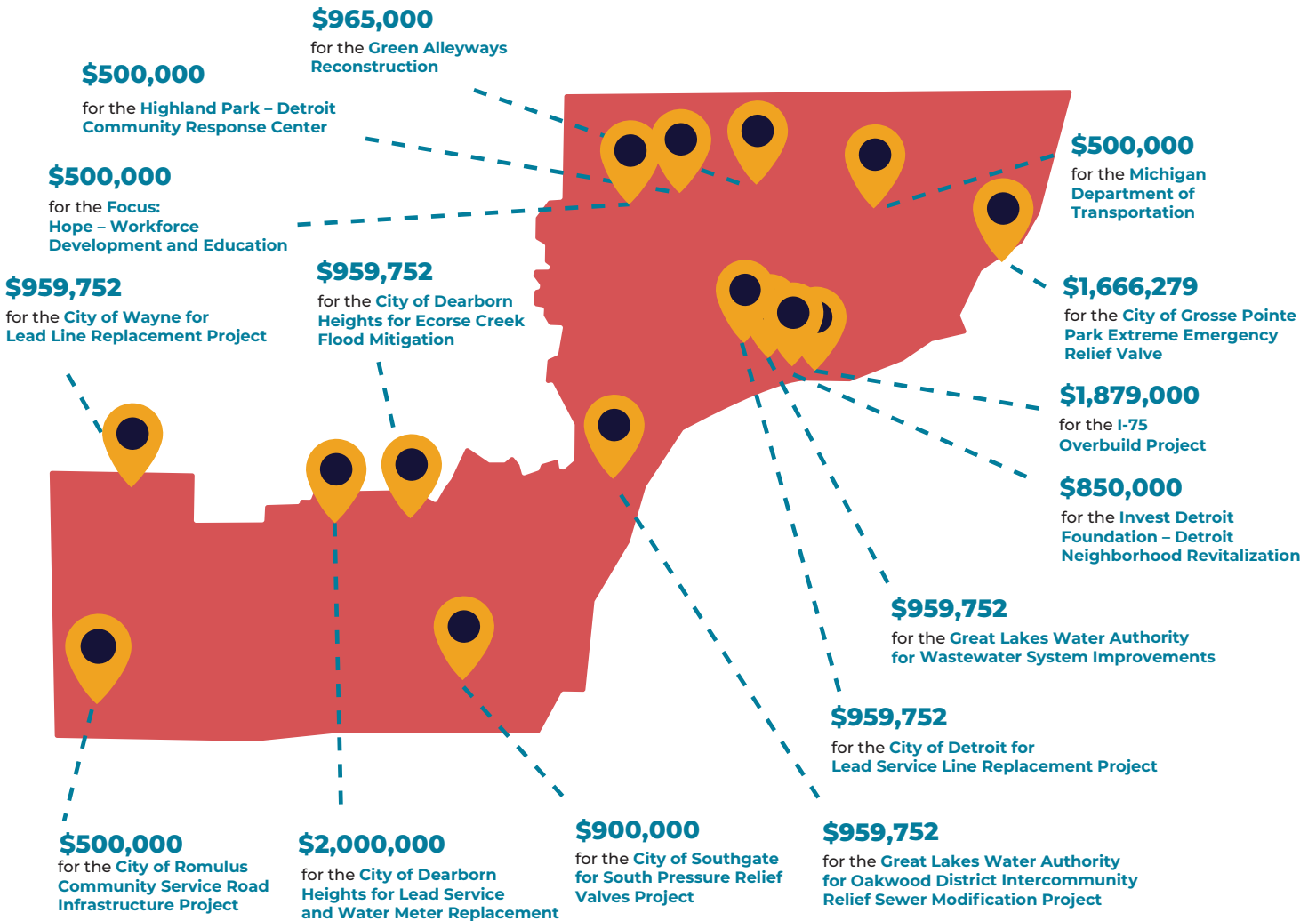
- CHRIS W. SOUTHGATE

OTT

6.5 Million+

Impressions highlight constituent services and the positions the Congressman represents, including labor and women's rights

CONGRESSMAN SHRI THANEDAR BROUGHT \$15 MILLION DOLLARS FOR COMMUNITY PROJECTS ACROSS THE DISTRICT



FINANCING AND SUPPORTING COMMUNITY PROJECTS TO IMPROVE QUALITY OF LIFE FOR THE RESIDENTS IS MY #1 JOB

Shri Thanedar



“



I can't thank you enough for your efforts in helping to get my passport expedited and to me in time to make my trip. It meant so very much You were so kind and treated my situation as if it were your own, with such incredible care and consideration. I am very grateful and appreciative."

RENEE S. DETROIT

33,000 EMAILS REPLIED TO

Shri Thanedar is always excited to hear from constituents. His office receives thousands of emails a month with people writing in about laws they want supported, issues they deeply care about, and problems they need help solving. Shri is committed to ensuring everyone who needs and wants a response gets one back.

BILLBOARDS

7

billboards around the district highlighting how to reach our office 24/7 at thanedar.house.gov with over 2.4 million impressions.



SOCIAL MEDIA



2.18 MILLION +

impressions through social media and digital highlighting federal resources and initiatives led by Congressman Thanedar.



I wanted to do something for Veterans in my community. I spent weeks trying to get help from other sources, but when I called Congressman Thanedar's office and they started helping me immediately! Thank you, Congressman Thanedar, for helping me and our Veterans!"

**RUBY
DETROIT**



“



I lost my Medicare Extra Help assistance that I need to afford my medical bills for diabetes and a very expensive asthma medication. His office worked quick to make sure I got assistance with finding an affordable plan."

BERNICE A. DETROIT



CONSTITUENT SURVEYS

We sent a survey and here are the top issues people say they care about.

12.71%
IMMIGRATION REFORM

13.59%
CREATING JOBS

14.70%
EDUCATION REFORM

15.25%
HOUSING ASSISTANCE

14.48%
ENVIRONMENTAL JUSTICE

6.19%
FLOODING ASSISTANCE/
NATURAL DISASTER RELIEF

6.08%
HEALTH CARE/ SOCIAL
SECURITY/ GOVERNMENT
ACCOUNTABILITY

17%
OTHER

"Staying in touch with my constituents is my top priority."

Shri Thanedar

RADIO

Listen to my radio ads here!

1

2

Check out my youtube page [here!](#)





I reached out to Congressman Thanedar's office to help get a birth certificate. I tried other elected officials for help, but I found Congressman Thanedar's office is the fastest and best to reach out to for help. He is my number one elected official!"

DR. OHAN
DETROIT

CONGRESSMAN THANEDAR'S BILL SIGNED INTO LAW AS PART OF THE NDAA

Congressman Thanedar introduced the "Equitable Contracting and Small Business Advancement Act." The bill was signed into law by President Biden as part of the larger National Defense Authorization Act.

This law will require the Department of Defense to report to Congress on how it is including and supporting small businesses in contracting opportunities.

"The Small Business Committee works to ensure mom and pop stores can compete in today's economy."

Shri Thanedar





COMMITTEE WORK

"On the Homeland Security Committee, I focus on how to keep our country and your family safe."

Shri Thanedar

Congressman Thanedar serves as the ranking member of the Transportation and Maritime Subcommittee on Homeland Security. He also has a 100% voting record in Committees.

COMMITTEE ON HOMELAND SECURITY

- Subcommittee On Transportation And Maritime Security (Ranking Member)
- Subcommittee On Border Security And Enforcement
- Subcommittee On Oversight, Investigations, And Accountability

COMMITTEE ON SMALL BUSINESS

- Subcommittee On Innovation, Entrepreneurship, And Workforce Development
- Subcommittee On Contracting And Infrastructure



BILLS SPONSORED AND COSPONSORED

16 PIECES OF SPONSORED LEGISLATION

H.R. 6647, Halt Homelessness Act of 2023

Permanently reauthorizes the United States Interagency Council on Homelessness, an independent federal agency within the executive branch that coordinates the federal response to prevent and end homelessness.

H.R. 6649, Bike the Border Act

Supports more pedestrian and non-motorized paths at the Gordie Howe International bridge.

H.R. 6475, Health Disparities Zone Act of 2023

Requires the designation of zones with financial disparity eligible for certain tax credits and grants.

H.R. 306, The Stopping Abusive Student Loan Collection Practices in Bankruptcy Act

This bill requires a bankruptcy court to grant a debtor attorney's fees and the costs of the proceeding if (1) the debtor's student loan debt is discharged on the basis of undue hardship, and (2) the court finds that the creditor's position was not substantially justified.

H.R. 5911, Picket Line Protection Act

Amends the Internal Revenue Code of 1986 to exclude strike benefits from gross income.

H.R. 6650, Community Development Investment Tax Credit Act of 2023

Allows for business-related tax credit for CDFI for investors in low-income communities.

H.R. 4358, PHDs First Act

Provide lawful permanent resident status and authorized dual intent for certain doctoral degree holders.

H.R. 5132, United Against Transnational Criminal Organizations Act

Bolsters Department of Homeland Security efforts to combat cross-border threats posed by transnational criminal organizations.

H.R. 2810, John Conyers Federal Building Bill

Designates the federal building located at 985 Michigan Avenue in Detroit, Michigan, as the John Conyers Federal Building.

H.Res 647, Celebrating Indian Independence Day

Expressing support for the designation of August 15, 2023, as "Indian Independence Day: A National Day of Celebration of World's Two Largest Democracies".

H.R. 5910, Environmental Health Workforce Act of 2023

Requires certain activities of HHS and GAO to report on workforce practices concerning environmental health.

H.R. 6036, TSA Screening and Equality Act

Require GAO to conduct annual assessments to determine the extent to which TSA's passenger security screening practices comply with TSA non-discrimination policies to identify any needed actions to improve compliance, and for other purposes.

H.R. 7442, Loans in Our Neighborhoods Act

Raises the SBA lending limit for small businesses.

H.R. 6845, Equitable Contracting and Small Business Advancement Act

Directs the Department of Homeland Security to give fair treatment of small businesses in the contracting process.

HR. 6582, Digital Literacy and Equity Commission

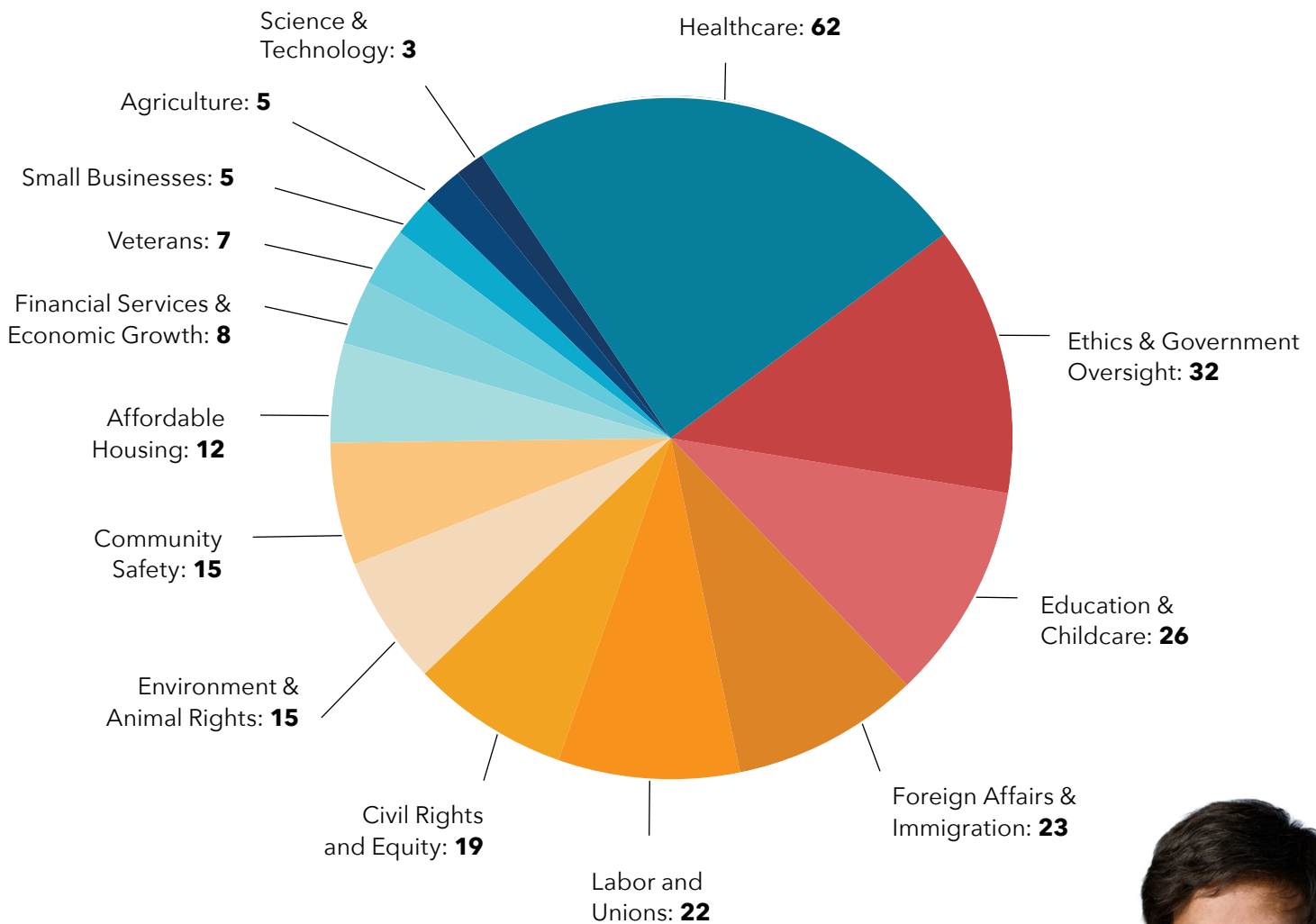
Creates a committee to examine and promote digital literacy, access, and education.

H.R. 4661, One Stop Shop for Small Business Licensing

Develops a website to streamline licensing processes for small businesses give fair treatment of small businesses.

CO-SPONSORED BILLS

REP THANEDAR COSPONSORED 394 BILLS



OUR GOAL IS TO IMPROVE QUALITY OF LIFE OF RESIDENTS THROUGH SPONSORING AND COSPONSORING RESPONSIBLE LEGISLATION.

Shri Thanedar



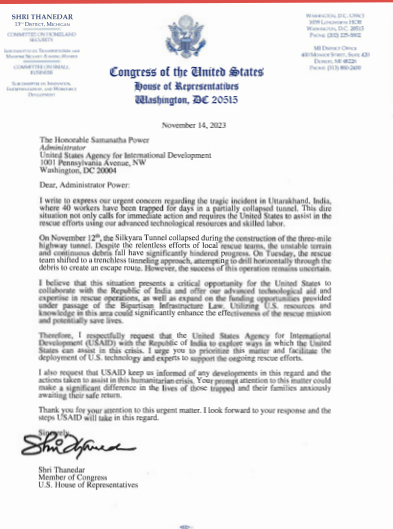


LETTERS WRITTEN

"I often serve as a liaison between the administration and people, organizations, or businesses in our district. When the state or local government has an issue, or individuals point out something to me that's not getting done, I am always willing to bring it up to the right administration official."

Shri Thanedar

- Letter to the United States Agency for International Development Administrator Samantha Power, requesting immediate US action to assist in the rescue efforts.
- Letter to the Michigan Department of Environment, strongly urging EGLE to extend public input period on Romulus Toxic Waste Site.
- Letter to U.S. Department of Health and Human Services Secretary Becerra regarding Tripledemic in Children's Pain Reliever.
- Letter to the House Committee on Appropriations, requesting an increase of funding for SBA programs: IDEA and SBA Accelerator program. Letter to the President Biden, communicating concerns expressed by his constituents regarding the Israel-Hamas Conflict.





I LOVE MY HARD WORKING AND DEDICATED TEAM MEMBERS

Shri Thanedar



My favorite part of working in the office is reading heartfelt letters from constituents and getting them the information they need."

-HALE



Every day offers unique challenges as we strive to do our very best for the people of Michigan's 13th."

- PATRICK



Problem solving on behalf of constituents that improves their level of well-being. "

-DEAJA



Communicating with people so they know where to turn when they need help makes me feel like I'm making a difference."

- THOMAS



Connecting constituents with resources and helping resolve their issues with federal agencies are rewarding experiences."

-JACK



Greeting constituents when they walk into our office and making them feel at home is important."

- HARADAN





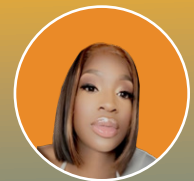
CAUCUS MEMBERSHIP

Congressional Caucuses allow Members to learn and network from their fellow lawmakers. Congressman Thanedar is active in the New Democrat Caucus, which is an essential group in supporting small businesses and keeping the economy strong, as well as the Congressional Progressive Caucus, which reflects his commitment to civil rights and liberties, as well as working families. As a member of the Congressional Asian Pacific American Caucus, Shri is also able to stay informed with cultural and geopolitical developments in the area.

"Families work hard for their money. I will make sure their taxes are spent wisely."

Shri Thanedar

“



I had been waiting for my tax return since September 2021 and with the help of Congressman Thanedar office I finally received my return September 2023."

**ALVINA S.
DETROIT**





IN THE NEWS

TikTok: [Opinion: TikTok is more than leisure and laughter. For my district, it's crucial.](#)

I-375 Reconnection: [Community Reconnection Project is not enough.](#)

Fentanyl: [Fentanyl crisis is a Public Health emergency.](#)

DSA: [Rep. Shri Thanedar: Why I Quit the Democratic Socialists of America Over Hamas Comments](#)

Speaker of the House: [Republicans need to get their house in order.](#)



"I received an update from USCIS today that our case got approved! Me and my wife are beyond happy! Thank you so much for all your help!! We also want to thank Congressman Thanedar for representing us and facilitating the approval of our application in this time of need. We are eternally grateful for all the help!"

JOHN H.
DETROIT

"There's no such thing as overcommunicating. You deserve to know what I'm doing on your behalf."

“



Great news! I recieved my refund this morning! Finally! Thank you again for all your help and understanding. You were the only one who took the time to update me and keep me hopeful. I will be forever grateful for you. Thank you again and I wish you all the best!"

DANA H. LINCOLN PARK



SHOWING UP

With Congress so evenly divided, every vote is vital. Shri always shows up to cast his vote. Because of this, he's been able to stop harmful bills from becoming law and prevent some of the most destructive Members of Congress from seizing power as Speaker of the House.

~100%

Voting record in Congress

~100%

Voting record in the Statehouse

"My promise to you is to always show up - in DC or Michigan - when you need me."

Shri Thanedar



STAY CONNECTED

DISTRICT OFFICE

313-880-2400

DC OFFICE

202-225-5802

WEBSITE

THANEDAR.HOUSE.GOV

WRITE

400 Monroe Street
Suite 420
Detroit, MI 48226

 @RepShriThanedar

 @RepShriThanedar

 @RepShriThanedar

CONGRESSMAN

SHRI  **THANEDAR**

THE 13TH DISTRICT OF MICHIGAN